

OYSHO CROATIA

Company details:

ITX Croatia Ltd.

Avenija Dubrovnik 16. Zagreb, Croatia

- e-mail address: contact_hr@oysho.com

- telephone number +38516396111

- registered in the Court registry of the Commercial Court in Zagreb, registration number (MBS) 080601466, personal identification number (OIB): 48857810659.

- Amount of company's founding capital: 62.500.000,00 kuna, paid in full

- Board members: Carlos Mato Lopez, Fernando Rey Figueiras and Alvaro Canete Diaz.

- The company name and the registered seat of the legal entity that keeps the accounts and the numbers of these accounts: Zagrebačka banka d.d., Trg bana Josipa Jelačića 10, 10 000 Zagreb - HR1323600001101952825 and HR7823600001500125306, Privredna banka Zagreb d.d., Radnička cesta 50, 10000 Zagreb, HR1623400091110515693 and HR2823400091510515735.

Information about the Online Dispute Resolution platform:

If you as a buyer consider your rights have been breached, firstly you can address your complaints to us via the email address contact_hr@oysho.com in order to seek an out-of-court settlement.

In this regard, if the purchase from us was concluded online through our website, we, in line with EU Regulation No. 524/2013, hereby inform you that you are entitled to seek to settle the consumer dispute with us out of court, through the platform for the online dispute resolution accessible through the Internet address <http://ec.europa.eu/consumers/odr/>, and in line with Law on alternative resolution of consumer disputes (Official Gazette 121/16, 32/19) through one of the following Alternative consumer dispute resolution entities:

1. The Mediation Centre at the Croatian Chamber of Economy, Zagreb, Rooseveltov trg 2, web address: <http://www.hgk.hr/centar-za-mirenje/o-mirenju>

2. The Court of Honour at the Croatian Chamber of Economy, Zagreb, Rooseveltov trg 2, web address: <http://www.hgk.hr/sud-casti-pri-hgk/o-sudu-casti>